



AUTISM
ACCREDITATION



The National
Autistic Society

AUTISM ACCREDITATION IN ADULT SERVICES

City Care Partnership, Broom Lane

Broom Lane was developed by City Care Partnership working alongside Manchester Social Services and commissioning team, in response to the growing population of autistic people within the locality.

Broom Lane provides three levels of service support for up to 18 autistic people depending on ability and need.

They signed up to Autism Accreditation in 2010 and were accredited in May 2013.

Reason for joining

“Our main motivation for joining the Accreditation process was to improve the standard of care for the individuals we support. Autism Accreditation provides a framework which ensures that as a service, and as an organisation, we are constantly monitoring, developing and improving our service.

“The standards set by Autism Accreditation ensure that we are constantly challenged to think creatively and innovatively about the services we offer. We are challenged to ensure they are person-centred and tailored to the individual needs of the people we support.”

Autism Accreditation demonstrates our commitment to upholding The National Autistic Society standards to the individuals we support and their families.

Achieving Autism Accreditation is also a way in which City Care Partnership can reward the support workers, team leaders and managers who put so much time

and dedication into supporting autistic individuals by showing them that they are recognised both inside the organisation as well as in the wider context.”

Benefits

“By using the self-audit tool we are able to think beyond what is currently in place and work with individuals and the organisation to develop practice and share knowledge. Not just in the isolation of the organisation but with families, other organisations in the region and the wider autism community.”

“The self-audit tool enables us to look at our current provision and to see our strengths and areas we are able to develop.

We have also attended a number of network events and have found that they are a fantastic opportunity to help share knowledge and best practice across a number of different services. The events provide a medium to discuss the Autism Accreditation process with others who are at different stages. This was especially valuable at the beginning of our Autism Accreditation journey.

Every organisation that registers with Autism Accreditation can put forward some of its staff members to be trained to be part of our review teams. Broom Lane has taken advantage of this.

“A number of individuals took part in Autism Accreditation team member training and the development of services previously not offered by CCP. The sharing of knowledge has led to individuals and staff teams taking the lead and responsibilities for autism services as they are able to see the value and

impact Autism Accreditation has had on individuals we support.

“The review process was very valuable. The team member and team leader were very knowledgeable, supportive and provided a new perspective. The people we support, their families and support workers commented on how at ease they felt with the review team when discussing their support or being observed.”

Areas of development highlight where we can improve. The feedback from team leaders and members has directly led to improvements in our service user involvement in particular, gaining the views of individuals we support and long-term planning for personal goals and aspirations.

City Care has been supported by a number of different advisers who have always been very supportive and knowledgeable. We have had valuable working relationships with them all.”

Autism Accreditation was established in 1993 and now supports over 500 organisations to achieve and recognise good autism practice within their settings.



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