



## Autism Friendly Award Application

**About your  
facility:**

Date of submission:

Name of facility:

Address:

Brief description of  
facility:

Number of staff:

Approximate  
annual footfall:

**Contact  
details:**

Title (Mr, Mrs, Ms,  
Miss, Dr, Mx):

First name:

Last name:

Job title:

Email:

Telephone:

The National Autistic Society would like to keep in touch with you about our services, support, events, campaigns and fundraising. We'll only contact you in the ways you want, and we'll keep your data safe. (See [www.autism.org.uk/privacypolicy](http://www.autism.org.uk/privacypolicy) for further details.)

I agree to The National Autistic Society contacting me in the following ways:

Post

Telephone

Email

SMS text

To update your permissions, contact us on 0808 800 1050 or email [supportercare@nas.org.uk](mailto:supportercare@nas.org.uk).



### **Qualifying Criteria**

Please use the boxes below to tell us how your venue satisfies our Autism Friendly Award five-point criteria. Our guidelines offer more information on each of the criteria and offers ideas of what you could include in your application.

Please feel free to include any information beyond the criteria in support of your application. Similarly, supporting documentation (e.g. downloadable guides, press articles etc) can be attached to your application.

**1. Customer information:** If you publish any information online that allows autistic visitors to prepare and plan a visit, offer a public statement on your website that outlines your commitment to being autism-friendly, or produce physical guides or materials that support an autistic person on their visit, let us know.

**2. Staff understanding:** Understanding autism and knowing how it might affect someone can help you to find ways to deal with challenging situations. If you are an autism-friendly venue, all relevant staff and volunteers should have an awareness of autism that takes into account their specific roles. Let us know how autism understanding features in your staff training.

**3. Physical environment:** Have you made any physical changes to your venue to make it more welcoming to autistic people? From identifying quiet spaces to lowering lighting or reducing clutter, this is where we want hear about it.



**National  
Autistic  
Society**

**4. Customer experience:** An autism-friendly venue should make visitors feel welcome and be open to reasonable individual requests. If you promote an avenue to feedback and have a process for evaluating and responding to it, tell us here along with any examples of times when you have adapted your usual practice to accommodate a relevant request.

**5. Ongoing commitment to raising awareness of autism:** As an autism-friendly venue, we want all of your visitors to share your values. Use this space to tell us about how you have or intend to promote autism understanding to your wider visitor base.

### **Consultation**

Regular feedback from autistic visitors is the most effective way to gauge how autism-friendly your venue is. It can give you an idea of what can be achieved and also reflect the positive impact of any changes made.

Please give a brief description of any consultation undertaken with autistic people and / or professionals.

**Please send your completed application to:  
[autism.friendly@nas.org.uk](mailto:autism.friendly@nas.org.uk)**

Applications can take up to 28 days to process.