



Can we personalise the assets in the toolkit?

Yes, your charity will be able to personalise the assets in the toolkit.

How do I register on Virgin Money Giving in time for the event?

Just visit the charities section of Virgin Money Giving here to get started. They're waiving their registration fee for all My Prudential RideLondon registrations, and they don't charge a monthly fee. When you send in your registration forms, make sure you say you're part of My Prudential RideLondon and, as long as you're live on the site before 15 August, they'll make sure the fee isn't charged.

Can I collect Gift Aid?

Yes, Virgin Money Giving collects Gift Aid at no cost to you.

When will I receive the funds raised?

Virgin Money Giving makes weekly payments to all charities. All the previous week's donations will be paid each Monday and will be with you by the Wednesday.

How much will it cost me to use once we're live?

There are no monthly charges with Virgin Money Giving. A platform fee of two per cent and payment processing fee of two-and-a-half per cent is applied to donations, but if the donor covers this in their donation (which they do in the majority of cases) you won't pay anything.

Will I receive fundraiser and donor data to follow up?

Yes, all the fundraiser and donor reports will be available in your charity portal.